



Research Methodology of the "Knex Report" and the "Who Cares?" Report,  
and a brief description of "Community Child Care" Resource Book.  
Those who scan these reports in search of hard data will be  
disappointed.

As Yolanda Wadsworth points out in her introductory remarks....  
"Experience has shown us that, while neatly codifying ~~codified~~  
codified and quantified facts allow statements such as "86 % needed X"  
they do not provide an understanding of whether 86 % would really  
have preferred X or whether they were only asked about X, or whether  
they needed X given Y, Z and Q, and would not want X given L, P, T, or  
even whether they would actually use X if given it at all. Furthermore  
even accepting the validity of the statement, it does not enable an  
understanding of why, how, when and where the 86 % needed X" ~~XXXXX~~  
nor does it relate anything of the complexity of circumstances and  
history lying behind its expression"

Similarly the "Who Cares?" study team state "It was not our purpose  
to set up objective standards by which to measure the performance  
of particular services but rather to find out whether families receive  
assistance when they needed it and what they thought of the assistance  
they received." They state that their research is "frankly  
exploratory". The research team collected qualitative material on  
a wide range of family ~~experience~~ and then examined the pattern of  
relationships between family characteristics, problem solving methods  
and ways of using services, which emerged from this ~~material~~  
material.

In the ~~Knex Report~~ a massive amount of material on different ~~these~~ <sup>themes</sup>  
are reduced to three main categories... relationships, information  
and resources. Over one thousand Knex residents were interviewed.

In "Who Cares?" 150 families in three different types of municipal  
areas are examined and eventually the researchers discovered that three  
groups of families could be identified through the way they ~~XXXXX~~  
~~XX~~ related to the community services. These groups are called "The  
coopers," "the vulnerable" and "the opposites".

Because ~~XXXXX~~ both "Who Cares?" and "The Knex Report" are based on ~~XXXXX~~  
assessing human needs both reports allow subjective impressions to  
be part of the evaluation. However the reports integrate these  
subjective impressions into a thorough systematic program of data  
collection which can be used by both the lay person and the  
professional with equal ease.

One valuable feature of both these documents is the lack of ~~professional~~  
professional jargon. ~~XXXXX~~ Where the use of unfamiliar  
~~XXXXX~~ terms has been unavoidable there is usually a simple  
worded definition and in many instances a practical example of what  
is meant by the term in its every day application.

"Community Child Care" is described as a ~~XXXXX~~ "resource book"  
As most of the information in this book is based on the day to day  
experiences of actually establishing children's services in a variety  
of urban areas the text is mainly ~~XXXXX~~  
~~XXXXX~~ describing practical matters and the ~~XXXXX~~ <sup>is</sup>  
that is very readable. However, particularly in the introductory pages,  
the authors philosophise about human relationships and the nature of  
our urban areas. The evocative words chosen in some of these passages  
passages lift up the whole text of the handbook giving the person who  
is seeking practical advice a vision of how what they are doing  
is part of a ~~XXXXX~~ more embracing movement working for better  
human relationships.