

**FINDING PATHWAYS IN EDUCATION  
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# **E-GOVERNANCE**

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# OVERVIEW

- \* WHAT IS E-GOVERNANCE?
- \* WHY E-GOVERNANCE?
- \* TYPES OF E-GOVERNMENT INTERACTIONS
- \* BENEFITS OF E-GOVERNANCE
- \* E-GOVERNANCE CHALLENGES SPECIFIC TO TIMOR-LESTE
- \* E-GOVERNMENT INITIATIVES IN TIMOR-LESTE
- \* SUGGESTED FUTURE DIRECTIONS

# WHAT IS E-GOVERNANCE

**E-GOVERNANCE** refers to the development and enforcement of the policies, laws and regulations necessary to support the functioning of a knowledge society as well as e-government (focus on good governance)

**E-GOVERNMENT** refers to the use of information and communication technologies by government agencies to enhance access to and delivery of government services (focus on electronic public services)

# Why E-GOVERNANCE?

- \* To enhance good governance
- \* Good governance –participatory, consensus oriented, accountable, transparent, responsive, effective and efficient, equitable and inclusive, and follows the rule of law
- \* E-Government transform the relationships between government and citizen, thus contributing to good governance

# TYPES OF E-GOVERNMENT INTERACTIONS

GOVERNMENT TO  
GOVERNMENT  
(G2G)

GOVERNMENT TO  
CITIZEN  
(G2C)

GOVERNMENT TO  
BUSINESS  
(G2B)

# BENEFITS OF E-GOVERNANCE

- \* Better access to information and quality services
- \* Simplicity, efficiency and accountability in the government
- \* Expanded reach of governance
- \* Enhance citizen participation in decision making

# E-GOVERNANCE CHALLENGES SPECIFIC TO TIMOR-LESTE

- \* Lack of infrastructure
- \* Lack of integrated services
- \* Lack of legal frameworks and standards
- \* Lack of coordination between different institutions
- \* Lack of human resources
- \* Lack of awareness of the potential of ICT to enhance governance
- \* Lack of political will to embrace e-governance initiatives

# E-GOVERNMENT INITIATIVES IN TL



## Timor-Leste Transparency Portal

*Increasing Transparency, Building Trust and Good Governance.*

### Budget Transparency Portal

See how our budget is spent, what it has been spent on, and how much budget remains - interactively.

[Visit Budget Transparency Portal](#)

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### Aid Transparency Portal

See how much our development partners give and where the money is spent to achieve our goals.

[Visit Aid Transparency Portal](#)

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### eProcurement Portal

View our current tenders and see who has been awarded a tender and the cost.

[Visit eProcurement Portal](#)

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### Government Results Portal

View our priorities, monitor delivery of our programs, and see who benefits from our projects.

[Visit Government Results Portal](#)

[Ministry of Finance](#)
[Government of Timor-Leste](#)
[Timor-Leste Transparency Model](#)
[Petroleum Fund](#)

**CENTRAL BANK OF TIMOR-LESTE**

**National Petroleum Authority**

**MAE**  
Ministry of State Administration

**Ministry of Finance**

**Ministry of Justice**

**SECRETARY OF STATE FOR ART AND CULTURE**

**CPLP**  
Community of Portuguese Language Countries

**association of Southeast Asian Nations**

**THE TIMORESE RESISTANCE ARCHIVE & MUSEUM**

**Comissão Anti-Corrupção**  
Komisaun Anti-Korrupsaun

**Budget Transparency Portal**

**Courts of Timor-Leste**

**INSTITUTE OF NATIONAL**

**Aid Transparency**

**eProcurement**

**Government Results**



# E-GOVERNMENT INITIATIVES IN TL

- \* Computerized passport/visa service
- \* Computerized business registration (SERVE)
- \* Integrated Financial Management Information Systems - Ministry of Finance
- \* Personnel Management Information System (PMIS) - State Administration
- \* Education Management Information System (EMIS) - Ministry of Education
- \* Integrated Information Management Systems (IIMS) - Justice Sectors
- \* Others

# TIMOR-LESTE POSITION IN ASIA

- \* Rank : **161** among 193 United Nations member countries
- \* E-government development Index (EGDI): 0.2047
  - \* Telecom infrastructure component: 0.0704
  - \* Online service component: 0.2047
  - \* Human capital component: 0.4831

# SUGGESTED FUTURE DIRECTIONS

- \* Establish governance structure for e-government
- \* Development of national strategy for e-government
- \* Enhance ICT training and education
- \* Improve infrastructure and information services
- \* Establish legal framework and standard systems for e-government services



**OBRIGADA**